

Dedicated Interface							AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
Availability Statistics			Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
Date	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PIS P Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)			Response (millisecs)
01-Oct	100.00%	0.00%	118	106	157	0.06%	100.00%	0.00%	221	100.00%	0.00%	221	100.00%	0.00%	111
02-Oct	100.00%	0.00%	119	112	N/A	0.07%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	126
03-Oct	100.00%	0.00%	122	110	N/A	0.14%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	144
04-Oct	100.00%	0.00%	148	114	N/A	0.06%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	105
05-Oct	100.00%	0.00%	117	111	233	0.06%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	131
06-Oct	100.00%	0.00%	117	109	N/A	0.06%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	120
07-Oct	100.00%	0.00%	117	116	N/A	0.06%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	93
08-Oct	100.00%	0.00%	117	112	N/A	0.06%	100.00%	0.00%	223	100.00%	0.00%	223	100.00%	0.00%	120
09-Oct	100.00%	0.00%	119	111	190	0.08%	99.93%	0.07%	201	100.00%	0.00%	201	99.93%	0.07%	108
10-Oct	100.00%	0.00%	119	115	147	0.06%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	122
11-Oct	100.00%	0.00%	116	120	N/A	0.06%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	120
12-Oct	100.00%	0.00%	118	113	171	0.06%	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	115
13-Oct	100.00%	0.00%	117	120	247	0.06%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	107
14-Oct	100.00%	0.00%	117	139	N/A	0.06%	100.00%	0.00%	239	100.00%	0.00%	239	100.00%	0.00%	122
15-Oct	100.00%	0.00%	135	129	N/A	0.15%	100.00%	0.00%	192	100.00%	0.00%	192	100.00%	0.00%	116
16-Oct	100.00%	0.00%	114	112	N/A	0.06%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	120
17-Oct	100.00%	0.00%	115	110	167	0.06%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	118
18-Oct	100.00%	0.00%	118	112	N/A	0.07%	100.00%	0.00%	224	98.61%	1.39%	224	100.00%	0.00%	127
19-Oct	100.00%	0.00%	205	115	236	0.06%	100.00%	0.00%	232	100.00%	0.00%	232	99.86%	0.14%	117
20-Oct	100.00%	0.00%	208	131	170	0.07%	100.00%	0.00%	223	98.61%	1.39%	223	75.35%	24.65%	113
21-Oct	100.00%	0.00%	117	111	126	0.08%	100.00%	0.00%	235	100.00%	0.00%	235	100.00%	0.00%	137
22-Oct	100.00%	0.00%	121	113	300	0.08%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	138
23-Oct	100.00%	0.00%	117	114	148	0.08%	100.00%	0.00%	191	100.00%	0.00%	191	99.65%	0.35%	141
24-Oct	100.00%	0.00%	117	109	165	0.08%	100.00%	0.00%	236	100.00%	0.00%	236	100.00%	0.00%	136
25-Oct	100.00%	0.00%	101	115	178	0.07%	100.00%	0.00%	238	100.00%	0.00%	238	100.00%	0.00%	184
26-Oct	100.00%	0.00%	117	112	151	0.07%	100.00%	0.00%	248	100.00%	0.00%	248	100.00%	0.00%	121
27-Oct	100.00%	0.00%	116	118	221	0.05%	100.00%	0.00%	262	100.00%	0.00%	262	100.00%	0.00%	108
28-Oct	100.00%	0.00%	117	106	194	0.06%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	111
29-Oct	100.00%	0.00%	121	109	176	0.06%	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	104
30-Oct	100.00%	0.00%	115	106	153	0.06%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	115
31-Oct	100.00%	0.00%	119	111	149	0.05%	100.00%	0.00%	234	100.00%	0.00%	234	99.93%	0.07%	121
01-Nov	100.00%	0.00%	114	113	154	0.05%	100.00%	0.00%	253	100.00%	0.00%	253	100.00%	0.00%	126
02-Nov	100.00%	0.00%	116	126	153	0.04%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	189
03-Nov	100.00%	0.00%	111	109	147	0.04%	100.00%	0.00%	253	100.00%	0.00%	253	100.00%	0.00%	120
04-Nov	100.00%	0.00%	115	113	160	0.04%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	109
05-Nov	100.00%	0.00%	119	111	170	0.05%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	112
06-Nov	100.00%	0.00%	130	112	180	0.05%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	124
07-Nov	100.00%	0.00%	120	114	163	0.05%	100.00%	0.00%	254	100.00%	0.00%	254	100.00%	0.00%	125
08-Nov	100.00%	0.00%	131	112	171	0.05%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	122
09-Nov	100.00%	0.00%	115	112	174	0.04%	100.00%	0.00%	263	100.00%	0.00%	263	100.00%	0.00%	126
10-Nov	100.00%	0.00%	117	108	180	0.05%	100.00%	0.00%	240	98.68%	1.32%	240	100.00%	0.00%	122

11-Nov	100.00%	0.00%	118	113	196	0.05%	100.00%	0.00%	362	100.00%	0.00%	362	100.00%	0.00%	112
12-Nov	100.00%	0.00%	116	110	189	0.05%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	109
13-Nov	100.00%	0.00%	117	107	154	0.06%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	114
14-Nov	100.00%	0.00%	116	127	180	0.05%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	117
15-Nov	100.00%	0.00%	145	116	161	0.04%	99.31%	0.69%	255	100.00%	0.00%	255	100.00%	0.00%	123
16-Nov	100.00%	0.00%	117	115	297	0.05%	100.00%	0.00%	242	98.54%	1.46%	242	100.00%	0.00%	117
17-Nov	100.00%	0.00%	115	110	234	0.04%	100.00%	0.00%	311	100.00%	0.00%	311	100.00%	0.00%	117
18-Nov	100.00%	0.00%	121	104	163	0.06%	100.00%	0.00%	246	100.00%	0.00%	246	100.00%	0.00%	108
19-Nov	100.00%	0.00%	119	114	217	0.05%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	117
20-Nov	100.00%	0.00%	158	117	147	0.05%	100.00%	0.00%	235	100.00%	0.00%	235	100.00%	0.00%	133
21-Nov	100.00%	0.00%	129	114	176	0.06%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	121
22-Nov	100.00%	0.00%	129	116	185	0.05%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	124
23-Nov	100.00%	0.00%	121	117	167	0.04%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	123
24-Nov	100.00%	0.00%	115	117	415	0.04%	100.00%	0.00%	252	100.00%	0.00%	252	99.93%	0.07%	131
25-Nov	100.00%	0.00%	115	107	207	0.03%	100.00%	0.00%	259	100.00%	0.00%	259	100.00%	0.00%	132
26-Nov	100.00%	0.00%	115	112	207	0.03%	100.00%	0.00%	226	100.00%	0.00%	226	100.00%	0.00%	115
27-Nov	100.00%	0.00%	115	116	153	0.03%	100.00%	0.00%	238	100.00%	0.00%	238	99.93%	0.07%	125
28-Nov	100.00%	0.00%	116	117	167	0.04%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	123
29-Nov	100.00%	0.00%	115	114	169	0.03%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	124
30-Nov	100.00%	0.00%	116	111	195	0.03%	93.26%	6.74%	284	93.26%	6.74%	284	93.26%	6.74%	189
01-Dec	100.00%	0.00%	113	107	157	0.03%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	130
02-Dec	100.00%	0.00%	115	112	161	0.03%	100.00%	0.00%	255	100.00%	0.00%	255	100.00%	0.00%	115
03-Dec	100.00%	0.00%	114	110	185	0.03%	100.00%	0.00%	229	100.00%	0.00%	229	100.00%	0.00%	115
04-Dec	100.00%	0.00%	117	116	134	0.03%	100.00%	0.00%	232	100.00%	0.00%	232	100.00%	0.00%	126
05-Dec	100.00%	0.00%	116	109	141	0.03%	100.00%	0.00%	257	100.00%	0.00%	257	100.00%	0.00%	129
06-Dec	100.00%	0.00%	115	114	176	0.03%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	130
07-Dec	100.00%	0.00%	115	120	169	0.03%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	138
08-Dec	100.00%	0.00%	115	114	N/A	0.03%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	121
09-Dec	100.00%	0.00%	114	112	137	0.03%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	111
10-Dec	100.00%	0.00%	115	105	159	0.03%	100.00%	0.00%	224	100.00%	0.00%	224	100.00%	0.00%	109
11-Dec	100.00%	0.00%	124	118	159	0.03%	100.00%	0.00%	236	100.00%	0.00%	236	99.93%	0.07%	134
12-Dec	100.00%	0.00%	116	115	149	0.03%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	129
13-Dec	100.00%	0.00%	123	152	160	0.04%	95.14%	4.86%	2545	95.00%	5.00%	2545	96.87%	3.13%	127
14-Dec	100.00%	0.00%	115	108	N/A	0.03%	100.00%	0.00%	254	100.00%	0.00%	254	100.00%	0.00%	148
15-Dec	100.00%	0.00%	115	122	161	0.03%	100.00%	0.00%	261	100.00%	0.00%	261	100.00%	0.00%	128
16-Dec	100.00%	0.00%	117	113	239	0.04%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	112
17-Dec	100.00%	0.00%	114	111	N/A	0.03%	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	107
18-Dec	100.00%	0.00%	113	113	204	0.03%	100.00%	0.00%	232	100.00%	0.00%	232	100.00%	0.00%	118
19-Dec	100.00%	0.00%	115	119	N/A	0.03%	100.00%	0.00%	256	100.00%	0.00%	256	100.00%	0.00%	126
20-Dec	100.00%	0.00%	116	118	163	0.03%	100.00%	0.00%	259	100.00%	0.00%	259	100.00%	0.00%	132
21-Dec	100.00%	0.00%	116	127	N/A	0.03%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	143
22-Dec	100.00%	0.00%	115	115	143	0.03%	100.00%	0.00%	254	100.00%	0.00%	254	100.00%	0.00%	133
23-Dec	100.00%	0.00%	113	108	181	0.04%	100.00%	0.00%	269	100.00%	0.00%	269	100.00%	0.00%	108
24-Dec	100.00%	0.00%	118	114	N/A	0.04%	100.00%	0.00%	216	100.00%	0.00%	216	100.00%	0.00%	106
25-Dec	100.00%	0.00%	114	115	N/A	0.03%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	122
26-Dec	100.00%	0.00%	116	116	N/A	0.03%	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	124
27-Dec	100.00%	0.00%	120	111	N/A	0.03%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	116
28-Dec	100.00%	0.00%	119	112	N/A	0.03%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	120
29-Dec	100.00%	0.00%	120	118	N/A	0.04%	100.00%	0.00%	278	100.00%	0.00%	278	100.00%	0.00%	120
30-Dec	100.00%	0.00%	113	114	N/A	0.03%	100.00%	0.00%	258	100.00%	0.00%	258	100.00%	0.00%	115
31-Dec	100.00%	0.00%	112	111	N/A	0.03%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	110