

# **AIB Group**

Interim Results 2002



### Forward looking statement

A number of statements we will be making in our presentation and in the accompanying slides will not be based on historical fact, but will be "forward-looking" statements within the meaning of the Private Securities Litigation Reform Act of 1995. Actual results may differ materially from those projected in the forward looking statements. Factors that could cause actual results to differ materially from those in the forward looking statements include, but are not limited to, global, national and regional economic conditions, levels of market interest rates, credit or other risks of lending and investment activities, competitive and regulatory factors and technology change.

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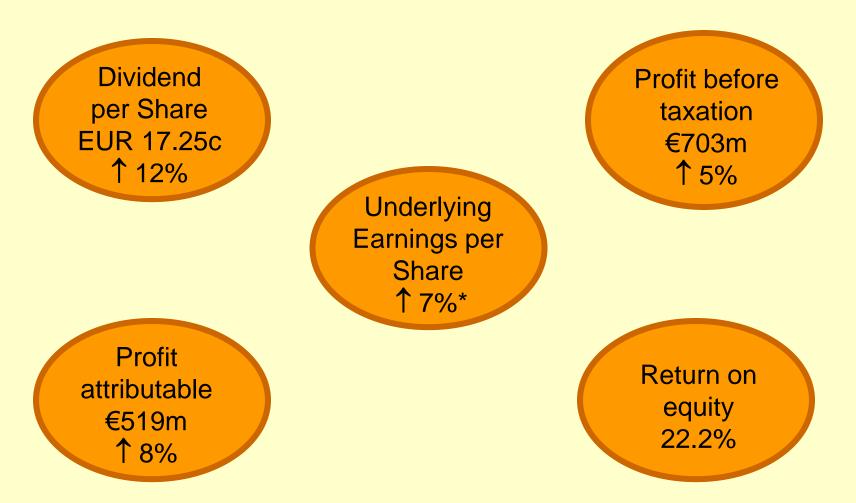


### **Michael Buckley**

Group Chief Executive



## Financial highlights



\* before goodwill amortisation and tax benefit on release of provision

Consistent top quartile total shareholder returns



- Operating profit before provisions ↑ 13%;
- Tangible cost / income ratio ↓ 1.1% to 57.3%;
- Provisions ↑ €67m;

■ Tier 1 Capital strengthened to 6.8%



- Productivity gains;
- Maintaining asset quality;
- Our community banking agenda / divisional review;
- Update on response to Allfirst fraud;
- Financial review.



- Tangible cost / income ratio ↓ from 58.4% to 57.3%;
- Income growth outpacing cost growth:

 94% of profit from core and dependable relationship business.

<sup>\*</sup> excludes the impact of currency movements and acquisitions

# Maintaining asset quality

■ Non-performing loans 2% (2% in 2001);

Prudent specific and general provision cover;

 Annual provision charge expected to be in line with forecast of c.35 bps.



## Asset quality - robust & resilient portfolios

"Strong credit culture exists throughout each of the Divisions and at the Group level"

Deloitte & Touche (Credit & Operational Risk Review), July 2002

- No stress on retail & commercial portfolios:
  - NPLs as % of loans stable / down in all franchises;
- Well diversified corporate loan book:
  - Credit typically part of wider relationship;
  - Telecoms 2% of Group loans;
- Debt securities almost exclusively investment grade.



# Our community banking agenda

Progressing to consistent delivery of a distinctive customer proposition, wherever we operate...



# AIB Bank Republic of Ireland 18%

- Strong loan growth;
- High productivity cost / income ratio at 50%;
- Market share gains in key strategic products;
- Increasing number of customer portfolio managers within existing resources:
  - Implemented in 10 of 26 regions;
  - Increasing customer loyalty...21% increase in value;
- Interest on business credit current accounts.



### AIB Bank Great Britain & Northern Ireland 14%

- Strong business growth, record volumes;
- Improved efficiency cost / income ratio ↓ to 51%;
- Redeployment increasing customer relationship capacity:
  - Development teams in new business centres;
  - Sectoral experts and wealth advisors supporting local relationship teams;
  - Investing to increase people and network capability;
- Substantial scaling up underway in GB.



#### Allfirst...

- Underlying operating profit performance up 5%:
  - Core business retained & stabilised;
  - Average core deposits up 1%, average loans up 6%\*
     (H1 02 v. H1 01)
- Profits reduced due to provisions / one off items;
- Recovery Plan being developed in Q3:
  - Restructuring for efficiencies;
  - Refocusing and investing for revenue growth.



### Allfirst strategic revalidation

- Business retention underlines depth and value of franchise;
- Ongoing consideration of optimum position recognises:
  - Unrealised potential validates continuing commitment to US regional banking;
  - Systematically exploring options to strengthen position;
  - Shape our involvement to deliver convincing,
     sustainable growth proposition to our shareholders.



#### Allied Irish America...

- Strong profit growth, realising investment benefits;
- Underlying fee income ↑ 37%;
- Increase in risk weighted assets ↑ 11%;
- Business driven by distinctive customer proposition.



- Increasing customer base and maximising relationship potential;
- Continuing strong growth in Corporate Banking:
  - Risk adjusted model, independently endorsed, driving behaviour and pricing;
  - Product development aligned to customer need;
  - Almost 150% cover for non-performing loans;
- Strong interest rate management performance in Treasury:
  - Good positioning, low capital utilisation
  - Centralisation responsibilities adding value across the Group.



- Significant increase in operating profit, ↑ 78%;
- Underlying provisions as % of average loans ↓ from 1.7% to 1.2%;
- Identifying and selecting segment opportunities;
- Implementation of new branch banking model on schedule:
  - 30% of business converted; 100% complete Q1 2003;
  - Transforming customer proposition;
  - Driving cost reductions and improved productivity;
  - Cost agenda on target; full benefit by 2003.



# Finance & Enterprise Technology

- Identifying innovative joint venture opportunities:
  - AIB / BOI technology services joint venture;
- Streamlining support and administration activities;
- Driving Group-wide best practice and value management.



#### Update on response to Allfirst fraud

- Completing intensive examination of governance and risk control framework, supported by independent assessments:
  - Board and Audit Committee linkages;
  - Treasury, Credit, Operational and Asset & Liability;
- Progressing actions agreed with regulators;
- Centralised management and control of treasury operations underway.



- Strong performance in a difficult period;
- Consistent Group-wide focus on translating a distinctive customer proposition into superior profit growth:
  - Republic of Ireland organising and growing capability (complete Q1 03) to deliver best in class products and services;
  - Northern Ireland replicating Rol model, supported by investment in delivery channels;
  - Great Britain scaling up proven successful model to double business banking capability within three years;

- Consistent Group-wide focus on translating a distinctive customer proposition into superior profit growth:
  - USA revitalising and reshaping our involvement in regional banking to restore sustainable growth;
  - Continuing to invest in fast growing not-for-profit niche;
  - <u>Capital Markets</u> using proven skills to build niche positions in carefully chosen markets and segments;
  - Poland within 9 months of completing implementation of effective and efficient branch model, enabling transformation of the customer proposition.



#### **Gary Kennedy**

Group Director, Finance & Enterprise Technology



2001 figures have been restated to reflect FRS 17, UITF 33, and 2001 divisional structure



#### Profit and Loss account

H1 2001	€m	H1 2002	Change %
1,805	Total operating income	1,971	9
1,075	Total operating expenses	1,145	7
	Group operating profit		
730	before provisions	826	13
65	Total provisions	132	
	Group operating profit on		
665	continuing activities	694	4
<u>670</u>	Group profit before tax	703	5



# Performance by division

H1 2001	€m	H1 2002	Change %
284	AIB Bank Rep Ire	307	8
102	AIB Bank GB & NI	116	14
170	USA	128	-25
103	Capital Markets	117	14
26	Poland	31	18
(15)	Group	4	-
<u>670</u>	Group profit before tax	703	5



# USA underlying performance

€m	H1 2001	H1 2002	Change %
Profit before taxation	170	128	-25
Specific corporate case		28	
Deferred compensation - mutual funds	;	15	
Auto residual values		10	
Underlying profit before tax	170	181	+6



### Operating income

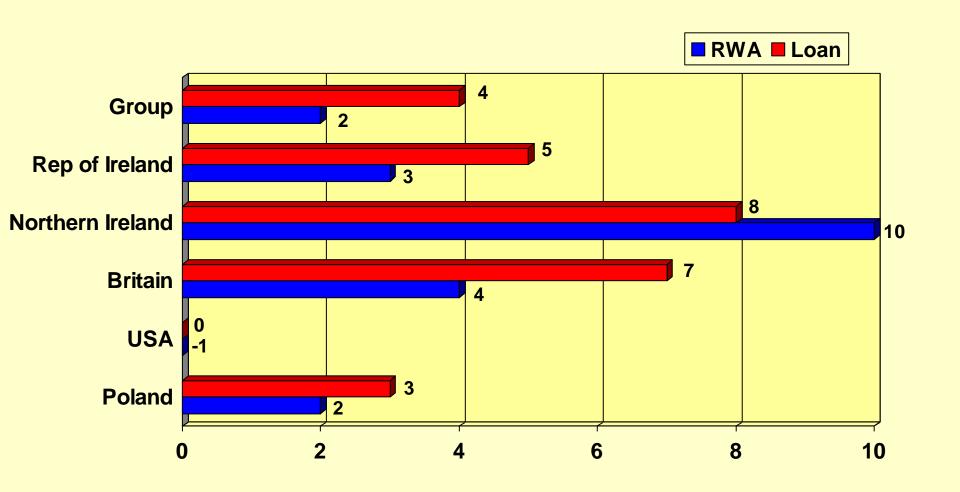
H1 2001	€m	H1 2002	Underlying Change %*
1,052	Net interest income	1,197	15
33	Other finance income	29	-14
720	Other income	745	-1
<u>1,805</u>	Total operating income	1,971	8
41.7%	Other income ratio	39.2%	

- Better margin outcome than anticipated
- Embedded value -€13m, discount rate adjustment +€16m;
- Poland other income up 31%;
- USA other income up 13%.

<sup>\*</sup> excludes the impact of currency movements and acquisitions

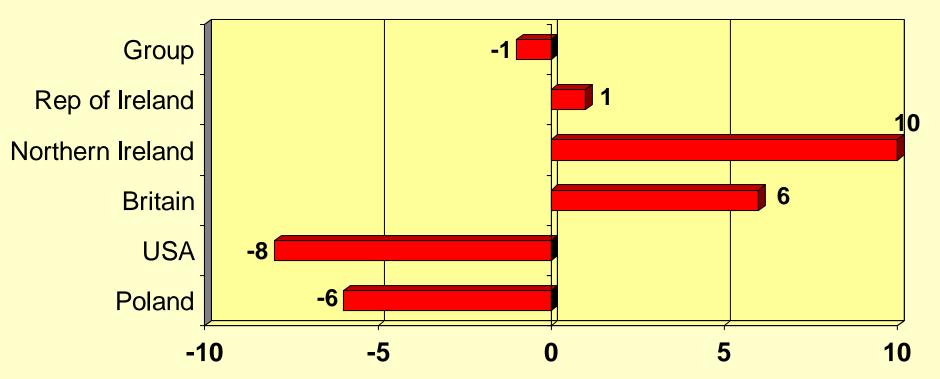


#### Risk weighted asset & loan growth \*



<sup>\*</sup> excludes the impact of currency movements





- Ireland growth traditionally higher in H2;
- USA benefit at 31/12/01 from high level of short term corporate (seasonal) deposits; Allfirst average core deposits up 1% for half year;
- Poland savings market impacted by introduction of deposit withholding tax and lower interest rates





H1 2001	H2 2001	%	H1 2002	Change on H1 2001 bps
2.89	3.08	Group	3.06	17
2.57	2.62	Domestic	2.78	21
3.16	3.50	Foreign	3.33	17

Margin down 4 bps excluding benefit of interest rate management activities in treasury.



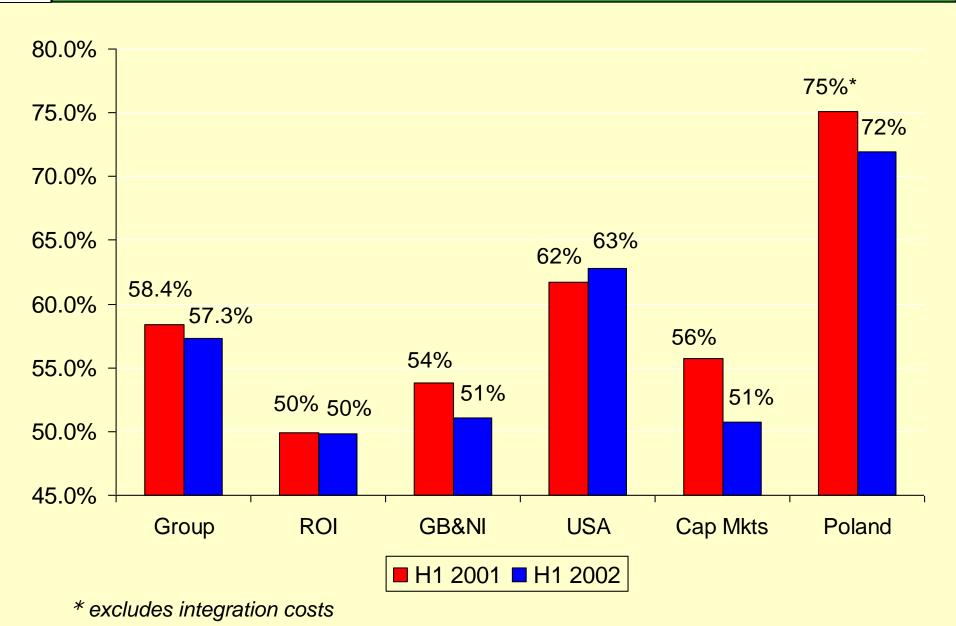
## Operating expenses

H1 2001	€m	H1 2002	Underlying * Change %
643	Staff costs	694	6
333	Other costs	351	5
91 1,067	Depreciation & amortisation	100 1,145	8
8	Integration costs		
1,075	Operating expenses	1,145	5
58.4%	Tangible cost / income ratio	57.3%	

<sup>\*</sup> excludes the impact of currency movements and acquisitions



### Tangible cost / income ratios







	H1 2001	H1 2002
Bad and doubtful debts	67	96
Contingent liabilities &		
commitments	(3)	-
Investment provisions	1	36
Total Provisions	<u>65</u>	<u>132</u>



#### Provisions for bad debts

H1 2001	Average Loans %	€m	H1 2002	Average Loans %
22	0.26	AIB Bank Rep Ire	25	0.28
10	0.28	AIB Bank GB & NI	11	0.27
20	0.30	USA	50	0.75
10	0.26	Capital Markets	17	0.38
5	0.31*	Poland	21	1.24
		Group	(28)	-0.11
<u>67</u>	0.28	Total	<u>96</u>	0.37

<sup>\*</sup> includes the use of general provisions in 2001 created on acquisition



# Bad debt provision - underlying analysis

	H1 2001	H1 2002
		1
	bps	bps
Bad and doubtful debts	28	37
Fair value adjustment	9	-
US specific case		_11_
Gross provision rate	37	48
Release from unallocated	_	(11)
Underlying rate	<u>37</u>	<u>37</u>





%	H1 2001	H1 2002
NPLs / loans	2.0	2.0
Bad debts charge / average loans	0.28	0.37
Provisions / NPLs	99	91

- NPLs / loans ratio at 1.0% (excl. Poland)
- Provisions / NPLs at 138% (excl. Poland)





31 Dec 2001	€m Assets:	30 June 2002	Underlying * change %
51,216_	Loans to customers	50,458	4
54,557	Customer accounts	50,897	-1
88,837	Total assets	85,733	3

<sup>\*</sup> excludes the impact of currency movements

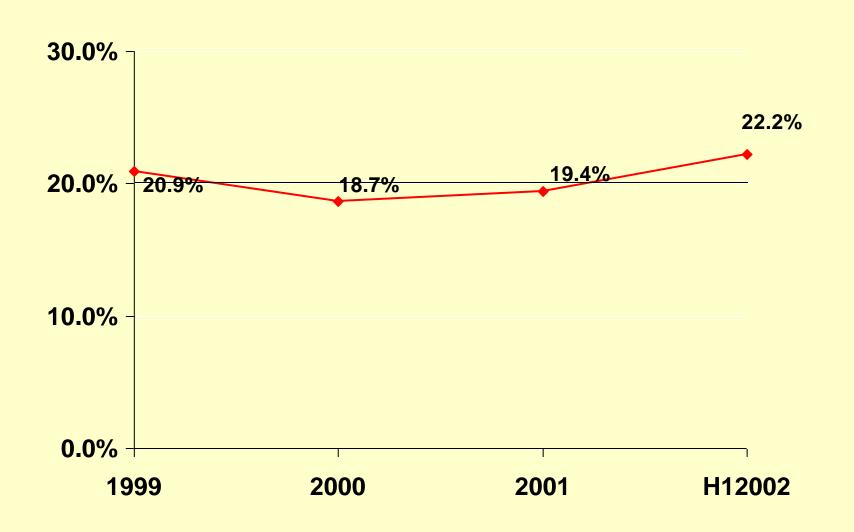




	Dec 2001	June 2002
Tier 1	6.5%	6.8%
Total	10.1%	10.3%

Strong capital generation, €330m profits retained following 12% increase in dividend.

## Underlying Return on Equity





- Strong business momentum and resilient balance sheet;
- Income / cost gap to be maintained;
- Income growth to be sustained by an increasingly distinctive customer proposition;
- Active cost control;
- Prudently managing and maintaining asset quality;
- Well positioned to continue growth;
- 2002 adjusted EPS target mid single-digit growth.



## AIB Bank Republic of Ireland profit statement

H1 2001	€m	H1 2002	Change %
406	Net interest income	449	11
21	Other finance income	18	-16
181	Other income	193	6
608	Total income	660	8
304	Operating costs	330	8
304	Operating profit before prov.	330	9
_22	Provisions	_28	29
282	Operating profit	302	7
2	Profit on disposal	5	-
284	Profit before tax	307	8



# AIB Bank GB & NI profit statement

H1 2001	€m	H1 2002	Change %
163	Net interest income	178	9
2	Other finance income	-1	-
78	Other income	83	6
243	Total income	260	7
131	Operating costs	133	2
112	Operating profit before prov.	127	13
10	Provisions	11	5
102	Profit before tax	116	14



## USA profit statement

H1 2001*	€m	H1 2002	Change %
287	Net interest income	294	3
1	Other finance income	-	-
209	Other income	236	13
497	Total income	530	7
307	Operating costs	336	9
190	Operating profit before prov.	194	2
20	Provisions	66	230
170	Profit before tax	128	-25

<sup>\*</sup> excludes Allfirst fraud



# Capital Markets profit statement

H1 2001	€m	H1 2002	Change %
55	Net interest income	154	185
4	Other finance income	3	-11
186	Other income	136	-27
245	Total income	293	20
136	Operating costs	149	9
109	Operating profit before prov.	144	34
8	Provisions	32	335
101	Operating profit	112	12
2	Income from associates	5	133
103	Profit before tax	117	14



# Poland profit statement

H1 2001	€m	H1 2002	Change %
134	Net interest income	137	2
<u>73</u>	Other income	95	31
207	Total income	232	13
169	Operating costs	179	6
8	Integration costs		-
<u>177</u>	Total operating expenses	179	2
30	Operating profit before prov.	53	78
_5	Provisions	21	342
25	Operating profit	32	27
_1	Property disposal	<u>(1)</u>	
26	Profit before tax	31	18



#### Poland Division relative to BZWBK

	H1	2002
	PLN	€m
BZWBK consolidated	183	50
BZ Goodwill amortisation		(12)
Other adjustments *		(7)
Poland division		31

<sup>\*</sup> includes capital adjustment and alignment with Group accounting policies



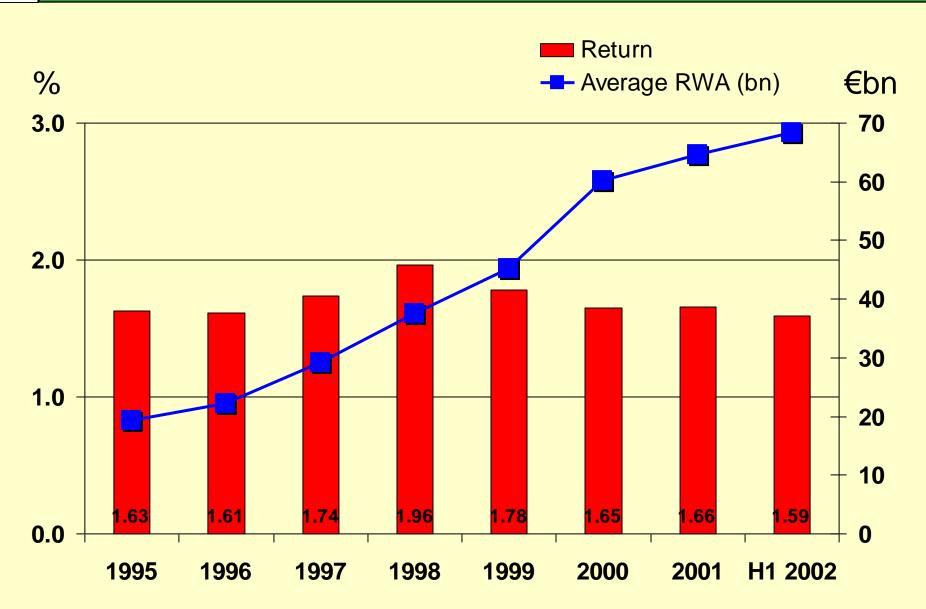
# Risk weighted assets

_31 Dec _ 2001	€m		H2 2002	Underlying Change %*
15,987	AIB Bank	Rep Ire	17,374	9
7,542	AIB Bank	GB & NI	7,782	10
22,403	USA		19,639	-1
18,821	Capital Ma	rkets	17,395	-8
4,105	Poland		3,602	2
_	Group		18	
68,858			65,810	2

<sup>\*</sup> excludes the impact of currency movements



#### Return on risk weighted assets





## Non-performing loans by division

As at D	ecember 3	1, 2001			As at	June 30, 2	002
	NPLs/	Total				NPLs/	Total
NPI s	Actual Advances	Provisions/ NPLs			NPLs	Actual Advances	Provisions/ NPLs
€m	%	%			€m	%	%
162	0.9	123	AIB Bank	Rep Ire	179	0.9	111
107	1.3	119	AIB Bank	GB & NI	91	1.1	131
87	0.6	222	USA	- €m	127	1.0	160
77				- US\$m	126		
34	0.4	251	Capital M	arkets	66	8.0	146
643	18.4	55	Poland	- <b>€</b> m	573	18.0	53
2,249				- Pln m	2,325		
1,033	2.0	97	Total		1,036	2.0	91



# Forecast GDP growth

Growth %	2002 (f)	2003 (f)
Republic of Ireland	4.0	6.0
Northern Ireland	2.0	3.5
Great Britain	1.8	3.0
U.S.A.	2.7	3.5
Poland	1.5	3.0

Source: AIB Group Chief Economist







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